# BLACKLINE 

MODERNIZING THE WAY ACCOUNTING \& FINANCE WORK

February 2019

## SAFE HARBOR

This presentation contains forward-looking statements. These statements may relate to, but are not limited to, expectations of future operating results or financial performance of BlackLine, Inc. ("BlackLine" or the "Company"), the calculation of certain key financial and operating metrics, capital expenditures, introduction of new solutions or products, expansion into new markets, regulatory compliance, plans for growth and future operations, technological capabilities, and strategic relationships, including our relationship with SAP, as well as assumptions relating to the foregoing. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. In some cases, you can identify forward-looking statements by terminology such as "may," "will," "should," "could," "expect," "plan," anticipate," "believe," "estimate," "predict," "intend," "potential," "would," "continue," "ongoing" or the negative of these terms or other comparable terminology. You should not put undue reliance on any forward-looking statements. Forward-looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times at, or by, which such performance or results will be achieved, if at all.

Forward-looking statements are based on information available at the time those statements are made and/or management's good faith beliefs and assumptions as of that time with respect to future events, and are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in or suggested by the forward looking statements. In light of these risks and uncertainties, the forward-looking events and circumstances discussed in this presentation may not occur and actual results could differ materially from those anticipated or implied in the forward-looking statements. These risks and uncertainties are described in greater detail under the heading "Risk Factors" in the filings we make with the Securities and Exchange Commission ("SEC") from time to time, which are available on our website at http://investors.blackline.com and on the SEC's website at www.sec.gov. Except as required by law, BlackLine does not undertake any obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future developments or otherwise.

In addition, statements that "we believe" and similar statements reflect our beliefs and opinions on the relevant subject. These statements are based upon information available to us as of the date of this presentation, and while we believe such information forms a reasonable basis for such statements, such information may be limited or incomplete, and our statements should not be read to indicate that we have conducted an exhaustive inquiry into, or review of, all potentially available relevant information. These statements are inherently uncertain and investors are cautioned not to unduly rely upon these statements.

In addition to U.S. GAAP financials, this presentation includes certain non-GAAP financial measures, including non-GAAP revenue, gross profit, gross margin, free cash flow, sales and marketing expense, research and development expense, general and administrative expense, loss from operations and operating margin (loss). These non-GAAP measures are in addition to, not a substitute for or superior to, measures of financial performance prepared in accordance with U.S. GAAP. The non-GAAP financial measures we use may differ from the non-GAAP financial measures used by other companies. A reconciliation of these measures to the most directly comparable GAAP measure is included in the Appendix to this presentation.

## BLACKLINE HIGHLIGHTS

- Modernizing Accounting and Finance with 100\% SaaS-Based Platform
- Award Winning Solutions with Strong Culture of Innovation
- Global, Diverse Customer Base with Demonstrated Expansion Opportunities

30\%
FY2018 REVENUE GROWTH ${ }^{1}$

## 108\%

DOLLAR-BASED NET REVENUE RETENTION (at 12/31/2018)


TOTAL CORE
ADDRESSABLE
MARKET ${ }^{2}$

## WHAT WE DO

The Financial Close is a recurring process that transforms raw data into the audited financials that investors and senior management review. Today these functions are typically performed in widely dispersed disconnected spreadsheets.

## BlackLine's cloud platform gives accountants




Strong Internal Controls


Real-Time Visibility

## ACCELERATING CHALLENGES FOR KEY BUSINESS FUNCTIONS

## Increasing Regulatory Scrutiny

SOX Compliance | COSO Framework | BEPS | IRS Section 385

## Rising Business Complexity

M\&A | Globalization | Transfer Pricing Agreements | Disparate IT Investments

## Expectation of Accuracy \& Real-Time Data

Automation | Robotics | Business Intelligence | Agile Decision-making

## Exponentially Growing Data Volume

Unstructured Information | System Interoperability | Big Data

## CURRENT METHODS ARE INEFFICIENT AND ERROR PRONE



## BLACKLINE TRANSFORMS THE FINANCIAL CLOSE



## THE FUTURE IS CONTINUOUS ACCOUNTING



## CONTINUOUS ACCOUNTING JOURNEY

MODERNIZEDRECORD-TO-REPORT
Account Reconciliations
Task Management
TRANSFORMATION
Intercompany Hub Smart Close

Transaction Matching Journal Entry

INTERNAL CONTROLS
Variance Analysis Compliance

PLATFORM ELEMENTS

- APIs \& Connectivity Platform
- Enterprise-class Security
- Reporting, Data Visualization, and Benchmarking Tools
- Unified, Privately Hosted, ERP-Agnostic Cloud Platform
- Machine Learning


## SIGNIFICANT MARKET OPPORTUNITY




## STRENGTH ACROSS GEOGRAPHIES, SECTORS \& SIZES

CONSUMER
\& RETAIL
courcila
A AUTODESK

Costico
WHOOLESALE






THEHERSHEYCOMPANY

THEHERSHEYCOMPANY

HUBEELL
Shire
INDUSTRIAL
\& ENERGY
centrica
FINANCIAL
SERVICES

lemipencle $\quad \mathrm{SA}^{\mathrm{O}}$

$$
\begin{array}{cc}
222,000+ & 2,600+ \\
\text { Finance End-Users } & \text { Global Customers }
\end{array}
$$

## APPEAL ACROSS THE ENTIRE ORGANIZATION

## CFOs \& SENIOR EXECS

- Greater confidence and visibility in financial reporting
- Increased compliance with regulations such as Sarbanes-Oxley
- Reduced head counts and increased strategic focus


## AUDITORS

- Electronic access to remote reconciliations
- PBC lists maintained in BlackLine
- Clear communication channel


## CONTROLLERS \& MANAGERS

- Lives with manual close processes
- Directly responsible for quality


## ACCOUNTANTS

- Automation completes rote work
- More time for value-add analysis
- Proactive alerting


## GO TO MARKET APPROACH



## PROVEN LAND \& EXPAND

## Customer Adoption Example

- Purchased Full Suite of Products
- Continued Automation of Finance Function
- 30 users grew to 690+
- Expanded Globally to All Entities



## COMPETITIVE LANDSCAPE

## NN BLACKLINE

O Market Pioneer
© 100\% SaaS-based platform

- ERP agnostic
© Highly scalable and configurable


## STATUS <br> QUO <br> x里 Excel

## POINT

SOLUTIONS
Trintech

ERPs


IN NETSUITE $\qquad$ BLACKLINE

ORACLE $\qquad$ $\rightarrow \quad$ \# Hyperion

OTHER ERP VENDORS

## ERPs PROVIDE A LOT OF FUNCTIONALITY



## "BEST OF BREED" PROVIDE SUPERIOR SOLUTIONS



## SUNGARD

たP
kyriba

## BLACKLINE FINANCIALS

## FINANCIAL HIGHLIGHTS

High Growth Subscription Model

30\%
FY'18 REVENUE GROWTH ${ }^{1}$ (vs. FY 2017)

Strong secular tailwinds, early stages in a large market, new customers and expansion within existing customer base

Compelling
Expansion Model

108\%
dollar-based net revenue RETENTION AT 12/31/2018

High predictability
from successful land
and expand strategy

High
Gross
Margins

82\%
FY'18 GROSS MARGIN (NON-GAAP)
$95 \%$ SaaS recurring revenue

## DEMONSTRATED OPERATING LEVERAGE

2\%
FY'18 OPERATING MARGIN (NON-GAAP)

Operating leverage driving profitability

See Appendix for GAAP financial measures and reconciliations.

## CONSISTENT SUBSCRIPTION REVENUE GROWTH




## STRONG GLOBAL CUSTOMER \& USER GROWTH



- US INTERNATIONAL


## INCREASING AVERAGE REVENUE PER CUSTOMER

Average Revenue Per Customer - Total (Non-GAAP) \$000's


## COMPELLING LAND AND EXPAND MODEL



[^0]BLACKLINE

## OPPORTUNITIES TO EXPAND RELATIONSHIPS WITH CUSTOMERS



## STRONG GROSS MARGIN \& DEMONSTRATED OPERATING LEVERAGE

Gross Margin
(Non-GAAP)



## DEMONSTRATED OPERATING LEVERAGE DRIVING PROFITABILITY



## LONG-TERM TARGET MODEL

| \% of Non-GAAP | FY14 | FY15 | FY16 | FY17 | FY18 | LT Target <br> Revenue |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Model |  |  |  |  |  |  |


| Gross Margin | $82 \%$ | $81 \%$ | $81 \%$ | $81 \%$ | $82 \%$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| S\&M | $48 \%$ | $61 \%$ | $58 \%$ | $51 \%$ | $51 \%$ |  |
| R\&D | $17 \%$ | $21 \%$ | $16 \%$ | $13 \%$ | $12 \%$ | $10 \%-12 \%$ |
| G\&A | $17 \%$ | $20 \%$ | $17 \%$ | $16 \%$ | $17 \%$ | $7 \%-9 \%$ |
| Operating Margin | $0 \%$ | $-21 \%$ | $-10 \%$ | $1 \%$ | $2 \%$ | $20 \%+$ |

## GROWTH STRATEGY

 EXPANSIONGrow footprint across
Europe, South America, and Asia

FOCUS ON MID-MARKET

Deliver finance
automation to this
large, underserved,
and high-growth market

5

EXTEND OUR ECOSYSTEM

Build new ERP, BPO, Channel, and Consulting partnerships

INNOVATE CONTINUOUSLY

Build new products
to automate accounting
everywhere

## BUILDING FOR THE FUTURE

## 2019

## 2018

## 2017

## 2016

- More full-platform customer successes
- Stratification of ENT \& MM
- Monetize the Installed Base
- Globalization - Delivering on internal expansion
- Build and improve internal communication
- Enhance the customer journey
- Tailor S\&M initiatives by geography
- Pursue larger deals
- Focus on new strategic products
- Enhance BlackLine's platform and products
- Be the model for CX
- Execute an effective and united GTM strategy
- Maintain our people and customer centric culture
- Be the partner for Finance Transformation
- Be the model for CX
- Maintain our people and customer centric culture
- Whole Product Offering


## BLACKLINE HIGHLIGHTS

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- Global, Diverse Customer Base with Demonstrated Expansion Opportunities

30\%
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DOLLAR-BASED NET REVENUE RETENTION (at 12/31/2018)


TOTAL CORE
ADDRESSABLE
MARKET ${ }^{2}$

# APPENDIX MATERIALS 

## NON-GAAP RECONCILIATIONS AND DEFINITIONS

NON-GAAP REVENUE, NON-GAAP GROSS PROFIT, AND FREE CASH FLOW (\$ IN 000'S)

|  | Q1 2015 | Q2 2015 | Q3 2015 | Q4 2015 | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | 2014 | 2015 | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-GAAP Revenues |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GAAP Revenues | \$18,047 | \$ 19,425 | \$21,661 | \$24,474 | \$26,561 | \$29,026 | \$32,196 | \$35,340 | \$38,181 | \$41,981 | \$45,424 | \$50,017 | \$51,284 | \$55,454 | \$58,734 | \$62,316 | \$51,677 | \$83,607 | \$123,123 | \$175,603 | \$227,788 |
| Purchase Accounting Adjustment to Revenue | - | - | . | . | . | . | 179 | 537 | . | . | - | - | - | . | - | . | 4,952 | - | 716 | - | $\cdot$ |
| Total Non-GAAP Revenues | \$18,047 | \$ 19,425 | \$21,661 | \$24,474 | \$26,561 | \$29,026 | \$32,375 | \$35,877 | \$38,181 | \$41,981 | \$45,424 | \$50,017 | \$51,284 | \$55,454 | \$58,734 | \$62,316 | \$56,629 | \$83,607 | \$123,839 | \$175,603 | \$227,788 |
| Non-gaAP Gross Profit |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GAAP Gross Profit | \$13,094 | \$13,939 | \$15,718 | \$18,127 | \$19,621 | \$21,963 | \$24,655 | \$26,673 | \$ 28,971 | \$ 31,624 | \$ 34,553 | \$ 39,070 | \$ 39,678 | S 43,588 | \$ 45,217 | S 48,431 | \$35,079 | \$60,878 | \$92,912 | \$134,218 | \$176,914 |
| Purchase Accounting Adjustment to Revenue | - | . | - | $\cdot$ | - | - | 179 | 537 | - | - | - | - | - | - | - | - | 4,952 | - | 716 | - | - |
| Amortization of Developed Technology | 1,534 | 1,535 | 1,535 | 1,535 | 1,534 | 1,535 | 1,595 | 1,704 | 1,704 | 1,713 | 1,716 | 1,714 | 1,715 | 1,708 | 1,721 | 1,719 | 6,139 | 6,139 | 6,368 | 6,847 | 6,863 |
| Stock-Based Compensation Expense | 87 | 138 | 126 | 115 | 141 | 134 | 150 | 290 | 250 | 271 | 334 | 294 | 838 | 682 | 869 | 876 | 249 | 466 | 715 | 1,149 | 3,265 |
| Total Non-GAAP Gross Profit | \$14,715 | \$15,612 | \$17,379 | \$19,777 | \$21,296 | \$23,632 | \$26,579 | \$29,204 | \$30,925 | \$33,608 | \$36,603 | \$41,078 | \$42,231 | \$45,978 | \$47,807 | \$51,026 | \$46,419 | \$67,483 | \$100,711 | \$142,214 | \$187,042 |
| Free Cash Flow |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash flows from operating activities | (\$793) | (\$589) | \$1,232 | \$1,156 | (\$4,651) | \$1,561 | \$4,139 | ( 55,857 ) | \$ (1,705) | \$ 1,872 | \$ 3,507 | \$ 2,750 | \$ 1,822 | s 4,681 | \$ 4,814 | S 4,823 | \$8,943 | \$1,006 | ( 54,808 ) | \$6,424 | \$16,140 |
| Capitalized software development costs | (507) | (352) | (647) | (767) | (807) | (665) | (854) | (944) | (1,083) | (900) | $(1,362)$ | $(1,279)$ | ${ }^{(1,653)}$ | $(1,460)$ | (1,527) | $(1,035)$ | $(1,437)$ | (2,273) | (3,270) | (4,624) | (5,675) |
| Purchase of property and equipment | $(2,356)$ | $(2,848)$ | $(2,142)$ | (2,748) | (409) | (493) | (406) | (416) | (488) | (630) | (2,611) | (273) | $(1,634)$ | (2,062) | (892) | $(1,696)$ | (1,429) | $(10,094)$ | (1,724) | $(4,002)$ | $(6,284)$ |
| Free Cash Flow | (\$3,656) | ( 53,789 ) | ( 51,557 ) | (\$2,359) | ( 5,8867 ) | \$403 | \$2,879 | ( 57,217 ) | ( 53,276 ) | \$342 | (\$466) | \$1,198 | ( 51,465 ) | \$1,159 | \$2,395 | \$2,092 | \$6,077 | ( $\$ 11,361)$ | ( 59,802 ) | (\$2,202) | \$4,181 |

## "ACQUISITION" DEFINITION


 collectively as our "Investors" and, in connection with the Acquisition, our Investors obtained a controlling interest in us. The Acquisition resulted in a new basis of accounting and was accounted for as a business combination.
 Acquisition are not meaningful and are thus not presented

2017, 2018 under ASC 606 standard. All prior periods are based on ASC 605 standard.

NON-GAAP OPERATING INCOME (LOSS) AND NON-GAAP NET INCOME (LOSS) (\$ IN 000’S)

|  | Q1 2015 | Q2 2015 | Q3 2015 | Q4 2015 | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 |  | 12017 |  | 2017 |  | 2017 |  | 2017 |  | 2018 | Q2 2 | 2018 | Q3 2 | 2018 |  | 2018 | 2014 | 2015 | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-GAAP Income (Loss) from Operations |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GAAP Loss from Operations | (55,937) | ( 59,070 ) | ( 59,842 ) | ( 59,963 ) | ( 59,799 ) | ( 58,259$)$ | ( 57,167 ) | ( 58.709 ) ${ }^{\text {s }}$ | s | (7,050) s | s | (6,843) | $s$ | (12,298) | s | (4,218) | s 1 | (7,560) | s | ${ }^{(8,831)}$ | s | ${ }^{(5,021)}$ | s 1 | (8,424) | ( 18,779 $^{\text {a }}$ | ( 534,812$)$ | ( 533,934$)$ | ( 530,409 ) | S (29,836) |
| Purchase Accounting Adjustment to Revenue | - | - | - | - | - | - | 179 | ${ }^{537}$ |  | - |  | - |  | - |  | - |  | . |  | - |  | . |  | - | 4,952 | - | 716 | - | - |
| Amortization of A cquired Intangible Assets | 3,023 | ${ }^{3}, 023$ | 3,023 | ${ }^{3}, 023$ | ${ }^{3}, 023$ | ${ }^{3}, 023$ | 3,138 | 3,321 |  | 3,330 |  | 3,333 |  | 3,325 |  | 3,322 |  | 3,323 |  | 3,312 |  | 3,305 |  | 3,083 | 12,092 | ${ }_{12,092}$ | 12,505 | 13,310 | 13,023 |
| Stock-Based Compensation Expense | ${ }_{78} 8$ | 1.522 | 1,560 | 1.627 | 1.625 | 1.549 | 1,360 | 1,992 |  | 1.849 |  | 1,987 |  | ${ }^{9,115}$ |  | 3,093 |  | 3,974 |  | 5,393 |  | 5,340 |  | 6,188 | 2,017 | 5,497 | ${ }_{6,526}$ | 16,044 | 20,895 |
| Change in Fair of Contingent Consideration | 13 | ${ }^{13}$ | 13 | 2 | ${ }^{62}$ | ${ }^{81}$ | 135 | ${ }^{93}$ |  | ${ }^{93}$ |  | 96 |  | 178 |  | 261 |  | ${ }^{112}$ |  | ${ }^{78}$ |  | 97 |  | 163 | (781) | ${ }^{41}$ | ${ }^{371}$ | ${ }^{628}$ | 450 |
| Acquisition-Related Costs | - | - | - | - | - | - | ${ }^{1,372}$ | ${ }_{210}$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - | - | - | ${ }^{1,582}$ | - | $\cdot$ |
| Compensation costs for payments to stock option holders in association with the Acquisition | . | . | . | . | . | . | . | . |  | - |  | . |  | - |  | . |  | - |  | - |  | - |  | - | - | - | - | - | - |
| Secondary offering costs | - | $\cdot$ | - | - | $\cdot$ | $\cdot$ | $\cdot$ | - |  | $\cdot$ |  | ${ }^{809}$ |  | $\cdot$ |  | $\cdot$ |  | $\cdot$ |  | - |  | $\cdot$ |  | - | $\cdot$ | $\cdot$ | $\cdot$ | 809 | . |
| Shelf offering costs | $\cdot$ | - | - | - | - | - | - | - |  | - |  | - |  | - |  | ${ }_{818}$ |  | 177 |  | 224 |  | . |  | - | - | - | - | ${ }_{818}$ | 401 |
| Total Non-GAAP Income (Loss) From Operations | (\$2,113) | (\$4,512) | ( 55,246 ) | (55,311) | ( 55.089 ) | ( 53.606 ) | (5983) | (\$2,556) |  | (\$1,778) |  | (5618) |  | ${ }^{5320}$ |  | s3,276 |  | \$26 |  | \$176 |  | 83,721 |  | \$1,010 | S 101 | ( 517,182$)$ | (\$12,234) | \$1,200 | \$4,933 |
| Non-GAAP Net Income (Loss) attributable to BlackLine |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net income (loss) attributable to BlackLine | ( 54,254 ) | ( 56,538 ) | ( 56,735 ) | ( 57,207 ) | ( 59,335 ) | ( 57,541 ) | ( 56,619 ) | $(\mathrm{s} 15,664) \mathrm{s}$ | s | (7,685) | s | (9,126) | 5 | (12,074) | s | (4,166) | s | (7,155) |  | (8,457) s |  | (4,460) s | s | (7,732) | ( 516,752$)$ | (\$24,734) | (539,159) | ( 533,051 ) | ( 527,804 ) |
| Provision for (benefititrom) Income Taxes | $(2,447)$ | ${ }^{(3,704)}$ | ${ }^{(3,824)}$ | ${ }^{(3,959)}$ | ${ }^{(1,402)}$ | (1,493) | $(1,926)$ | ${ }^{(2,135)}$ |  | (235) |  | ${ }^{43}$ |  | (258) |  | (61) |  | ${ }^{(125)}$ |  | (65) |  | (137) |  | (213) | (8,282) | $(13,934)$ | (6,956) | (511) | (540) |
| Socondary offering costs | - | - | - | - | - | - | - | - |  | - |  | ${ }^{809}$ |  | - |  | - |  | - |  | - |  | - |  | - | - | - | - | 809 | - |
| shelf offering costs | . | $\cdot$ | - | - | - | - | $\cdot$ | - |  | $\cdot$ |  | - |  | $\cdot$ |  | ${ }^{18}$ |  | 177 |  | ${ }^{224}$ |  | $\cdot$ |  | - | $\cdot$ | $\cdot$ | $\cdot$ | ${ }^{18}$ | ${ }^{401}$ |
| Stock-B ased Compensation Expense | ${ }^{788}$ | ${ }^{1,522}$ | ${ }^{1.560}$ | 1,627 | 1.625 | ${ }_{1.549}$ | ${ }^{1,360}$ | 1,992 |  | ${ }_{1,849}$ |  | 1,987 |  | ${ }^{9,115}$ |  | 3,093 |  | 3,974 |  | 5,393 |  | 5,340 |  | 6,188 | 2,017 | 5,497 | ${ }^{6,526}$ | 16,044 | 20,895 |
| A mortization of A cquired Intangible Assets | 3,023 | ${ }^{3,023}$ | 3,023 | ${ }^{3,023}$ | ${ }^{3,023}$ | 3,023 | ${ }^{3,138}$ | 3,321 |  | 3,330 |  | 3,333 |  | 3,325 |  | 3,322 |  | ${ }^{3,323}$ |  | 3,312 |  | 3,305 |  | 3,083 | 12,092 | ${ }^{12,092}$ | ${ }^{12,505}$ | ${ }^{13,310}$ | ${ }^{13,023}$ |
| Accretion of Debt Discount | 57 | 57 | 57 | 57 | ${ }^{65}$ | ${ }^{81}$ | 96 | ${ }_{1,061}$ |  | $\cdot$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - | ${ }^{228}$ | ${ }^{228}$ | ${ }^{1,303}$ | - | - |
| Accretion of Warrant Discount | ${ }^{69}$ | ${ }^{69}$ | ${ }^{69}$ | ${ }^{69}$ | ${ }^{69}$ | ${ }^{69}$ | ${ }^{69}$ | 547 |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - | 276 | ${ }^{276}$ | 754 | $\cdot$ | - |
| Purchase Accounting Adjustment to Revenue | - | - | - | - | - | - | 179 | ${ }_{537}$ |  | - |  | - |  | - |  | - |  | - |  | - |  | . |  | - | 4,952 | - | ${ }_{716}$ | - | - |
| Change in Fair Value of Contingent Consideration | ${ }^{13}$ | ${ }^{13}$ | ${ }^{13}$ | 2 | ${ }^{62}$ | ${ }^{81}$ | ${ }^{135}$ | ${ }^{93}$ |  | ${ }^{93}$ |  | 96 |  | ${ }^{178}$ |  | 261 |  | ${ }^{112}$ |  | ${ }^{78}$ |  | ${ }^{97}$ |  | ${ }^{163}$ | (781) | ${ }^{41}$ | ${ }^{371}$ | ${ }^{628}$ | 450 |
| Change in Fair Value of Common Stock Warrant Liabilit) | (30) | 280 | (80) | 250 | - | (300) | - | 6,180 |  | 1,000 |  | 2,990 |  | - |  | - |  | - |  | - |  | - |  | - | 3,700 | ${ }_{420}$ | 5,880 | 3,490 | - |
| Acquisition-Related Costs | - | $\cdot$ | - | - | $\cdot$ | - | ${ }^{1,372}$ | ${ }^{210}$ |  | - |  | - |  | $\cdot$ |  | - |  | $\cdot$ |  | $\cdot$ |  | $\cdot$ |  | $\cdot$ | $\cdot$ | - | ${ }_{1.582}$ | - | $\cdot$ |
| Total Non-GAAP Net income (Loss) attributabie to Blac | ( 52,781$)$ | (55.278) | ( 5.9917 ) | ( 56,138 ) | ( 55.893 ) | (54,531) | ( 52,196 ) | (53,858) |  | (51.648) |  | ( 5368 ) |  | \$286 |  | \$3,267 |  | ${ }^{5306}$ |  | \$485 |  | 54,145 |  | \$1,489 | ( 52.550 ) | ( 520,114 ) | (\$16,478) | \$1,537 | \$6,425 |

[^1]
## NON-GAAP RECONCILIATIONS

NON-GAAP S\&M, NON-GAAP R\&D, NON-GAAP G\&A (\$ IN 000'S)

|  | Q1 2015 | Q2 2015 | Q3 2015 | Q4 2015 | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 |  | Q4 2017 | Q1 2018 | Q2 2018 | Q3 2018 | Q4 2018 | 2014 | 2015 | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP Sales and M arketing Expense | \$11,657 | \$13,297 | \$14,740 | \$16,852 | \$18,169 | \$19,073 | \$19,037 | \$21,531 | s 21,820 | \$ 23,992 | S 32,048 | s | 26,107 | s 29,227 | \$ 32,150 | s 31,709 | s 35,722 | \$31,837 | \$56,546 | \$77,810 | \$103,967 | S 128,808 |
| Amortization of Intangible Assets | 872 | 872 | 872 | 871 | 872 | 872 | 896 | 965 | 965 | 968 | 970 |  | 969 | 969 | 966 | 987 | 965 | 3,487 | 3,487 | 3,605 | 3,872 | 3,887 |
| Stock-Based Compensation Expense | 463 | 682 | 602 | 671 | 672 | 661 | 501 | 656 | 660 | 748 | 7,761 |  | 1,642 | 1,437 | 2,308 | 2,182 | 2,747 | 1,059 | 2,418 | 2,490 | 10,811 | 8,674 |
| Non-GAAP Sales and M arketing Expense | \$10,322 | \$11,743 | \$13,266 | \$ 15,310 | \$16,625 | \$17,540 | \$17,640 | \$ 19,910 | \$20,195 | \$22,276 | \$23,317 |  | \$23,496 | \$26,821 | \$28,876 | \$28,540 | \$32,010 | \$27,291 | \$50,641 | \$71,715 | \$89,284 | \$116,247 |
| GAAP Research and Development Expense | \$3,569 | \$4,465 | \$4,904 | \$5,278 | \$5,272 | \$5,193 | \$5,087 | \$5,573 | \$ 5,948 | \$ 6,009 | S 5,883 | s | 6,034 | S 6,929 | \$ 7,811 | s 7,261 | s 8,753 | \$9,705 | \$18,216 | \$21,125 | \$23,874 | \$30,754 |
| Stock-Based Compensation Expense | 89 | 171 | 160 | 168 | 161 | ${ }^{173}$ | 198 | 277 | ${ }^{83}$ | 215 | ${ }^{236}$ |  | ${ }_{23} 3$ | 429 | 675 | 651 | 815 | 229 | 588 | 809 | 767 | 2,570 |
| Non-GAAP Research and Development Expense | \$3,480 | \$4,294 | \$4,744 | \$5,10 | \$5,111 | \$5,020 | \$4,889 | \$5,296 | \$5,865 | \$5,794 | \$5,647 |  | \$5,801 | \$6,500 | \$7,136 | \$6,610 | \$7,938 | \$9,476 | \$17,628 | \$20,316 | \$23,107 | \$28,184 |
| GAAP General and Administrative Expense | \$3,805 | \$5,247 | \$5,916 | \$5,960 | \$5,979 | \$5,956 | \$7,698 | \$8,278 | s 8,253 | 8,466 | s 8,920 | s | 11,147 | s 11,082 | \$ 12,458 | s 11,268 | s 12,380 | \$11,716 | \$20,928 | \$27,911 | \$36,786 | \$47,188 |
| Amortization of Intangible Assets | ${ }_{617}$ | 616 | ${ }_{616}$ | 617 | 617 | 616 | 647 | 652 | ${ }_{661}$ | 652 | 639 |  | ${ }_{639}$ | 639 | ${ }_{638}$ | 597 | 399 | 2,466 | 2,466 | 2,532 | 2,591 | 2,273 |
| Stock-Based Compensation Expense | 149 | ${ }_{531}$ | 672 | 673 | 651 | 581 | 511 | 769 | ${ }^{856}$ | ${ }^{53}$ | 784 |  | 924 | 1,270 | ${ }^{1,728}$ | 1,638 | 1,750 | 480 | 2,025 | 2,512 | 3,317 | 6,386 |
| Change in Fair Value of Contingent Consideration | ${ }^{13}$ | ${ }^{13}$ | ${ }^{13}$ | 2 | ${ }^{62}$ | ${ }^{81}$ | 135 | ${ }^{93}$ | ${ }^{93}$ | ${ }_{96}$ | 178 |  | 261 | ${ }^{112}$ | ${ }^{78}$ | ${ }^{97}$ | 163 | (781) | ${ }^{41}$ | 371 | 628 | 450 |
| Acquisition Related Costs | $\cdot$ | - | - | - | - | - | ${ }^{1,372}$ | 210 | - | - | - |  | - | - | - | - | - | - | - | ${ }^{1,582}$ | - | - |
| Secondary offering Costs | - | - | - | - | - | - | - | - | - | 809 | - |  | - | - | $\cdot$ | - | - | - | - | - | 809 | - |
| Shelf offering costs |  |  |  | - | $\cdot$ | $\cdot$ | - | - | - | - | - |  | 818 | 177 | ${ }^{224}$ | - | $\cdot$ | - | - | $\cdot$ | 818 | 401 |
| Non-GAAP General and Administrative Expense | \$3,026 | \$4,087 | \$4,615 | \$4,668 | \$4,649 | \$4,678 | \$5,033 | \$6,554 | 56,643 | \$6,156 | \$7,319 |  | \$8,505 | \$8,884 | \$9,790 | 58,936 | \$10,068 | \$9,551 | \$16,396 | \$20,914 | \$28,623 | \$37,678 |

[^2]
## SAP PARTNERSHIP - IMPACT OF SOLEX

| Key Area | Endorsed Business Solution (EBS) | Solution Extension (SolEx) | Impact |
| :---: | :---: | :---: | :---: |
| Sales Process, Opportunity | Led by BlackLine and limited to our reach / markets | Led by SAP globally, with high-touch from BlackLine | Expanded global footprint Better access to SAP client base Move into bigger IT budgets |
| SAP Sales Incentives | Tied to value of BlackLine fee payments | Tied to full deal value | Fully incentivized SAP \& BlackLine Sales Forces |
| BlackLine Revenue, Gross Margin | Revenue recorded at $100 \%$ of deal value | Revenue recorded net for SAP-led new business <br> Revenue recognition unchanged for prior EBS customers | Expect no impact to gross margin |
| Sales \& Marketing Expenses | Includes amortization of perpetual fee payments to SAP for BlackLine customers subject to EBS | BlackLine pays no fees to SAP for SolEx deals; existing EBS fee amortization winds down | Frees up S\&M dollars to invest in growth |
| Key Metrics (customers, users, etc.) | Same as non-SAP ERP customers | SolEx customers, users included in BlackLine metrics. <br> Billings \& revenue-based metrics reflect BlackLine net deal value | No impact to definition of key metrics |


[^0]:    
     contractually committed under each of our customer agreements for that month through the remaining term of the agreement, divided by the remaining number of months in the term of the agreement, multiplied by twelve.
    
    
     subscription and support revenue for such customer cohorts, shown as the "CAGR" above.

[^1]:    2017, 2018 under ASC 606 standard. All prior periods are based on ASC 605 standard

[^2]:    2017, 2018 under ASC 606 standard. All prior periods are based on ASC 605 standard.

